

Advice and emergency details for students under 18 St Giles San Francisco

Travelling to and from the school

We will give you a map of San Francisco on your first day at the school, and we or your homestay family will check that you know how to find your homestay. Most students take public transportation to and from the school. San Francisco is usually a safe place, but **at night**, please be careful. For example, do not go to a park when it is dark or to places where there are no other people.

Please remember:

- You should be back at your homestay for dinner every evening. If you are going to be late for dinner, tell your host family.
- If you go out in the evening or on weekends, tell your host family where you are going, and with whom. Give your host family your mobile telephone number and keep your phone turned on at all times. Leave a telephone number or address where you can be contacted at all times.
- If you are 16 or 17 years old, you must be back at your host family by 11:00pm every night.
- Be very careful with your personal possessions and do not carry too much cash with you.
- If your behaviour causes concern to the school or to your host family, St Giles reserves the right to inform your parents or your agent where appropriate.

When your classes have finished

When your classes have finished, you are very welcome to stay at the school and use the school's self-access facilities – the Learning Zone study area, the Computer Room, or the café and student lounge. The front office closes at 5:00pm and the school facilities close at 6:00pm.

Problems

- If you have a problem big or small, either at school or with your accommodation, please tell someone at the school. Kitty Chu is our under-18 contact person and she is always very happy to talk to you. Kitty works in our front office at the SOMA building. You can also talk to your teacher, the Director of Studies, the Director, or someone in the school office. You can also ask your family to speak to us. The important thing is to talk to us.
- If you are not at the school and you have a serious problem or emergency, please call the school. The school telephone number is (415) 788-3552. We will be able to answer your call weekdays from 8:30am – 5:00pm. We have an emergency line which is answered from Friday at 5:00pm until Monday at 8:30am. This number is (415) 272-8419.
- If you need to contact the police, or get an ambulance, or call the fire service, call the US emergency number: 911
- If you have a problem and you do not want to tell anyone you know, you can call the California Youth Crisis Line at 1-800-843-5200. This is a counselling service for youth.

Useful telephone numbers

Remember: You should give the school and your host family your mobile telephone number, and you should ask your host family for their mobile number.

- School: (415) 788-3552
- School Emergency: (415) 272-8419 (weekends)
- Police/Ambulance/Fire: 911

Drink/cigarettes/drugs

- You cannot enter a bar or club, and you cannot buy or drink alcohol if you are under 21 years.
- You cannot buy tobacco/cigarettes or smoke if you are under 18 years.
- All soft/hard drugs are illegal in the UK. If someone offers you drugs, always say NO!

We hope you enjoy your time here!